



SWOPE HEALTH SERVICESSM

SHS offers transportation to qualified individuals* living within established service areas.

A list of ZIP codes we provide transportation to and from is on our website:
www.swopehealth.org/transportation.

If you are going to be seen at a location other than **Swope Health Central**, you must live within five (5) miles of that clinic.

If your ZIP code is not listed on the site or you are unsure you meet the five-mile radius requirement, please call us at **816-599- 5575** for assistance.

TRANSPORTATION SCHEDULE:

Transportation to and from **Swope Health Central** is available **Monday through Friday** for appointments scheduled between **9 a.m. and 4 p.m. only**. Patients with appointments outside these times will need to make other arrangements.

Transportation to and from other SHS clinics is as follows:

SHS CLINIC	DAY OF WEEK	FOR APPOINTMENTS SCHEDULED BETWEEN
Hickman Mills	Tuesday	9:30 a.m. and 1:30 p.m.
Belton	Wednesday	9:30 a.m. and 1:30 p.m.
Wyandotte	Thursday	9:30 a.m. and 1:30 p.m.
Independence	Friday	9:30 a.m. and 1:30 p.m.

How to arrange transportation to your SHS clinic appointment:

- 1) Once your healthcare appointment is made, please call **816-599- 5575** to make your transportation reservation. Reservations are accepted **Monday through Friday, 7:30 a.m. to 4 p.m.**
- 2) Reservations are typically made in 30-minute blocks, one hour **PRIOR** to your appointment time. For example, if you have a 10 a.m. appointment, your 30-minute block will be 9 to 9:30 a.m. If you have a 10:30 a.m. appointment, your 30-minute block will be 9:30 to 10 a.m.
- 3) The driver may arrive any time during your designated 30-minute block.
- 4) Drivers will wait for passengers up to five (5) minutes. If you are not at the designated pick-up location within the designated 30-minute block, you may miss your ride.
- 5) If you cancel or reschedule your healthcare appointment, make sure you also cancel your transportation reservation. Call **816-599- 5575** as soon as you cancel or reschedule your health appointment. This ensures our transportation service is available to others who need it.

**What qualifies a person for SHS transportation? SHS patients must have a scheduled healthcare appointment or be enrolled in other services such as SHS Adult Community Psychiatric Resource Program.*